Insulation

Insulation is now compulsory in all rental homes.

Since 1 July 2019, ceiling and underfloor insulation is compulsory in all rental homes where it is reasonably practicable to install. It must comply with the regulations and be safely installed.

The healthy homes standards include new requirements for insulation, which will take effect from 1 July 2021 for some rental properties, with all rental properties to comply by 1 July 2024.

Find out about the current insulation requirements (http://www.tenancy.govt.nz/maintenance-and-inspections/insulation/compulsory-insulation/).

Find out about the healthy homes insulation standard (http://www.tenancy.govt.nz/healthy-homes/insulation-standard/).

Since 1 July 2016, landlords have needed to provide an insulation statement in all new tenancy agreements.

More information on insulation statements (http://www.tenancy.govt.nz/starting-a-tenancy/tenancy-agreements/required-statements-for-tenancy-agreements/)

From 1 December 2020, landlords must include a separately signed healthy homes standards compliance statement in most new or renewed tenancy agreements. If the insulation information has already been provided in the insulation statement, it is not necessary to include it again in the compliance statement.


If tenants think their rental property doesn’t meet the insulation requirements, they should talk to their landlord first. If they can’t resolve the issue themselves, there are several options available, including mediation.