

Are you clued up about renting?

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The videos are already popular on YouTube, with around 100,000 views over the last couple of months. You can find them on this website under each section heading, with more information about tenancies.

Each little story outlines a scenario which is common for New Zealand tenants and landlords, and offers good advice and tips for a successful renting relationship.

Housing and Tenancy Services Information and Education Manager Jennifer Sykes says the videos really grab people's imagination.

"They're really entertaining and informative at the same time, and we think a lot of people are going to find these tips useful," said Jennifer.

Check them out:

[Starting a Tenancy \(http://www.tenancy.govt.nz/starting-a-tenancy/\)](http://www.tenancy.govt.nz/starting-a-tenancy/) - What do you need to know when you're starting a new tenancy? A young house which is a bit wet behind the eaves gets some helpful tips from an older house who's been around the block.

[Maintenance and Inspections \(http://www.tenancy.govt.nz/maintenance-and-inspections/\)](http://www.tenancy.govt.nz/maintenance-and-inspections/) - It's important to keep rental homes healthy, but who's responsible for keeping the property in a good condition? As this sick little house finds out, tenants and landlords each have a role to play.

[Dealing with Disputes \(http://www.tenancy.govt.nz/disputes/\)](http://www.tenancy.govt.nz/disputes/) - Sometimes it's difficult to see eye to eye on a problem, but talking to each other is the best way to sort it out. If that doesn't work, Tenancy Services has other options you can try.

[Rent, Bond & Bills \(http://www.tenancy.govt.nz/rent-bond-and-bills/\)](http://www.tenancy.govt.nz/rent-bond-and-bills/) - Confused about what needs to be paid to who at the beginning of a tenancy? A young house up to its rafters in questions about rent, bond and bills gets all the answers from his neighbour.

[Ending a Tenancy \(http://www.tenancy.govt.nz/ending-a-tenancy/\)](http://www.tenancy.govt.nz/ending-a-tenancy/) - What do you need to think about when a tenancy comes to an end? One of our houses learns about how far ahead to give notice, and how to get the bond back.

[Compliance & Inspection \(http://www.tenancy.govt.nz/about-tenancy-services/compliance-team/\)](http://www.tenancy.govt.nz/about-tenancy-services/compliance-team/) - This rental house has a tricky situation, and talking to the landlord hasn't helped. The whole street pitches in - could it be a case for the Tenancy Services Compliance & Investigations team?

The videos can also be seen all together on the [YouTube Tenancy Services playlist \(https://www.youtube.com/playlist?list=PLkm-rDAXJMdQUuq4IkNBC75wjo_CrPaQx\)](https://www.youtube.com/playlist?list=PLkm-rDAXJMdQUuq4IkNBC75wjo_CrPaQx).

