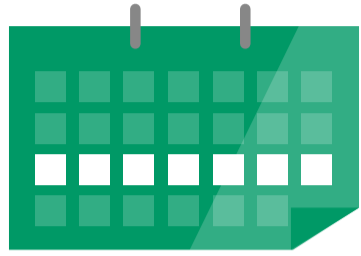


Before moving



Tenants need to give at least 21 days' written notice to end a periodic tenancy. The process is different for a fixed-term tenancy. For more information visit www.tenancy.govt.nz



Arrange a time for a final property inspection.



Tenants should pay everything they need to, and cancel or transfer any services connected to the property (eg electricity, gas or internet).

Moving day



Tenants should remove all of their belongings, but leave behind anything provided by the landlord, such as furniture and appliances.



Tenants should leave the property clean and tidy and take away all their rubbish.



Keys should be returned to the landlord.



Together, conduct a final property inspection and complete the final inspection report.

Getting the bond refunded



Before applying for a bond refund, the landlord and tenant should agree on a refund amount together.



Your landlord then applies for the bond refund online. You'll then receive an email or text message from us. You have 12 working days to respond to this notification.



Click the link and enter your tenant number when prompted. Check the refund amount your landlord has entered. You can then agree or disagree with the refund amount. If you've agreed, your bond refund can be processed quickly.

For more information, visit www.tenancy.govt.nz