

Financial Year
2026/27

Financial Quarter
1

Dispute Resolution Statistics

Data includes applications made to Mediation, Tenancy Tribunal and FastTrack

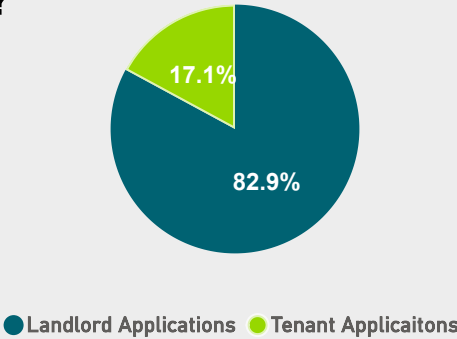
Tenancy
Services

(01 July 2026 to 30 September 2026)

Who Made Applications To The Tenancy Tribunal?

Landlord Applications
6614

Tenant Applications
1365



Where Were The Tenancies Related to Tenancy Tribunal Applications?

	District of Tenancy	Percentage %
1	Auckland	41.91%
2	Christchurch	6.94%
3	Hamilton	4.72%
4	Wellington	4.50%
5	Papakura	3.67%

What Were Tenancy Tribunal Applications About?

	Overall: Top Disputes Detailed in Applications	Number of Applications	Percentage %
1	Rent Arrears	4580	57.40%
2	Refund bond	3268	40.96%
3	Termination/possession	3158	39.58%
4	Compensation / Damages	2775	34.78%
5	Outgoings	1388	17.40%
6	Possession	1347	16.88%
7	Exemplary Damages	822	10.30%
8	Healthy Homes standards	459	5.75%
9	Remedy of breach	452	5.66%
10	Failure to maintain	391	4.90%

Landlord Application Disputes

	Landlord Applications: Top Disputes	#	%
1	Rent Arrears	4579	69.23%
2	Termination/possession	3158	47.75%
3	Refund bond	2648	40.04%
4	Compensation / Damages	2091	31.61%
5	Outgoings	1355	20.49%
6	Possession	1347	20.37%
7	Remedy of breach	447	6.76%
8	Exemplary Damages	245	3.70%
9	Notice to Quit	205	3.10%
10	Failure to perform tenant responsibilities	128	1.94%

Tenant Application Disputes

	Tenant Applications: Top Disputes	#	%
1	Compensation / Damages	684	50.11%
2	Refund bond	620	45.42%
3	Exemplary Damages	577	42.27%
4	Healthy Homes standards	459	33.63%
5	Failure to maintain	390	28.57%
6	Quiet enjoyment	287	21.03%
7	Reduction of fixed term	220	16.12%
8	Work order	201	14.73%
9	Moisture and drainage	181	13.26%
10	Bond not lodged	144	10.55%