

# Dispute Resolution Statistics

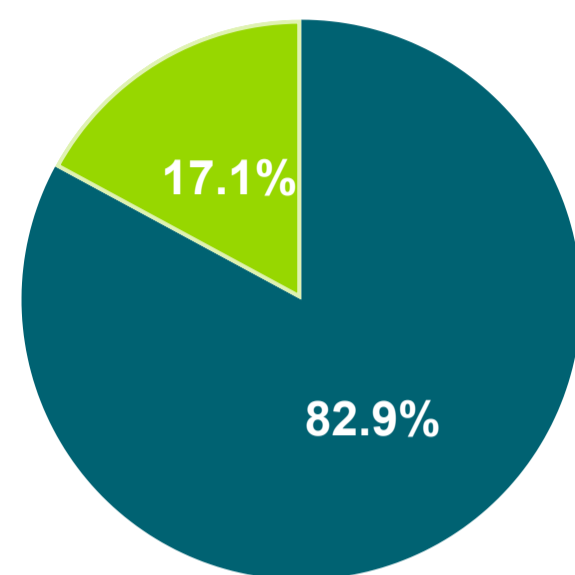
Data includes applications made to Mediation, Tenancy Tribunal and FastTrack

(01 October 2025 to 31 December 2025)

## Who Made Applications To The Tenancy Tribunal?

Landlord Applications  
**6229**

Tenant Applications  
**1286**



● Landlord Applications ● Tenant Applications

## Where Were The Tenancies Related to Tenancy Tribunal Applications?

|   | District of Tenancy | Percentage % |
|---|---------------------|--------------|
| 1 | Auckland            | 42.17%       |
| 2 | Christchurch        | 7.60%        |
| 3 | Wellington          | 4.94%        |
| 4 | Hamilton            | 3.99%        |
| 5 | Papakura            | 2.90%        |

## What Were Tenancy Tribunal Applications About?

|    | Overall: Top Disputes Detailed in Applications | Number of Applications | Percentage % |
|----|--|------------------------|--------------|
| 1  | Rent Arrears                                   | 4406                   | 58.63%       |
| 2  | Refund bond                                    | 3213                   | 42.75%       |
| 3  | Termination/possession                         | 2953                   | 39.29%       |
| 4  | Compensation / Damages                         | 2649                   | 35.25%       |
| 5  | Outgoings                                      | 1282                   | 17.06%       |
| 6  | Exemplary Damages                              | 674                    | 8.97%        |
| 7  | Remedy of breach                               | 427                    | 5.68%        |
| 8  | Healthy Homes standards                        | 388                    | 5.16%        |
| 9  | Failure to maintain                            | 365                    | 4.86%        |
| 10 | Quiet enjoyment                                | 251                    | 3.34%        |

## Landlord Application Disputes

|   | Landlord Applications: Top Disputes        | #    | %      |
|---|--|------|--------|
| 1 | Rent Arrears                               | 4405 | 70.72% |
| 2 | Termination/possession                     | 2950 | 47.36% |
| 3 | Refund bond                                | 2571 | 41.27% |
| 4 | Compensation / Damages                     | 2030 | 32.59% |
| 5 | Outgoings                                  | 1265 | 20.31% |
| 6 | Remedy of breach                           | 421  | 6.76%  |
| 7 | Exemplary Damages                          | 205  | 3.29%  |
| 8 | Notice to Quit                             | 166  | 2.66%  |
| 9 | Abandoned                                  | 138  | 2.22%  |
| 9 | Failure to perform tenant responsibilities | 138  | 2.22%  |

## Tenant Application Disputes

|    | Tenant Applications: Top Disputes | #   | %      |
|----|-----------------------------------|-----|--------|
| 1  | Refund bond                       | 642 | 49.92% |
| 2  | Compensation / Damages            | 619 | 48.13% |
| 3  | Exemplary Damages                 | 469 | 36.47% |
| 4  | Healthy Homes standards           | 388 | 30.17% |
| 5  | Failure to maintain               | 365 | 28.38% |
| 6  | Quiet enjoyment                   | 243 | 18.90% |
| 7  | Reduction of fixed term           | 209 | 16.25% |
| 8  | Moisture and drainage             | 174 | 13.53% |
| 9  | Bond not lodged                   | 152 | 11.82% |
| 10 | Tenancy agreement breach          | 147 | 11.43% |