

Financial Year

2025/26

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Financial Quarter

3

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Dispute Resolution Statistics

Data includes applications made to Mediation, Tenancy Tribunal and FastTrack

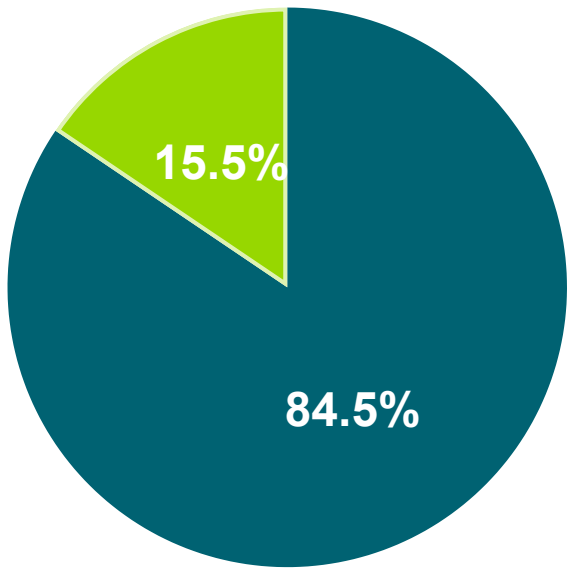
Tenancy
Services

(01 January 2026 to 31 March 2026)

Who Made Applications To The Tenancy Tribunal?

Landlord Applications
7395

Tenant Applications
1361



Landlord Applications Tenant Applicaitons

Where Were The Tenancies Related to Tenancy Tribunal Applications?

	District of Tenancy	Percentage %
1	Auckland	42.44%
2	Christchurch	7.80%
3	Wellington	4.44%
4	Hamilton	4.29%
5	Papakura	3.06%

What Were Tenancy Tribunal Applications About?

	Overall: Top Disputes Detailed in Applications	Number of Applications	Percentage %
1	Rent Arrears	5248	59.94%
2	Refund bond	3786	43.24%
3	Termination/possession	3543	40.46%
4	Compensation / Damages	2967	33.89%
5	Outgoings	1493	17.05%
6	Exemplary Damages	729	8.33%
7	Remedy of breach	507	5.79%
8	Failure to maintain	412	4.71%
9	Healthy Homes standards	379	4.33%
10	Quiet enjoyment	264	3.02%

Landlord Application Disputes

	Landlord Applications: Top Disputes	#	%
1	Rent Arrears	5248	70.97%
2	Termination/possession	3543	47.91%
3	Refund bond	3060	41.38%
4	Compensation / Damages	2333	31.55%
5	Outgoings	1471	19.89%
6	Remedy of breach	503	6.80%
7	Exemplary Damages	229	3.10%
8	Notice to Quit	206	2.79%
9	Abandoned	188	2.54%
10	Disposal of Goods	144	1.95%

Tenant Application Disputes

	Tenant Applications: Top Disputes	#	%
1	Refund bond	726	53.34%
2	Compensation / Damages	634	46.58%
3	Exemplary Damages	500	36.74%
4	Failure to maintain	411	30.20%
5	Healthy Homes standards	379	27.85%
6	Quiet enjoyment	254	18.66%
7	Reduction of fixed term	204	14.99%
8	Moisture and drainage	162	11.90%
9	Work order	146	10.73%
10	Bond not lodged	145	10.65%