# Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

01 Apr 2025

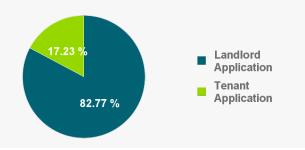
### Who made applications to the Tenancy Tribunal?

**Landlord Applications** Tenant Applications

5,960

- 30 Jun 2025

1,241



### Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	42.04%
2	Christchurch	7.71%
3	Wellington	5.10%
4	Hamilton	4.03%
5	Papakura	3.04%

## What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	4,171	57.92%
2	Refund Bond	2,963	41.15%
3	Termination/possession	2,582	35.86%
4	Compensation / Damages	2,318	32.19%
5	Outgoings	1,096	15.22%
6	Exemplary Damages	669	9.29%
7	Vacated more than 2mths - s 91A	615	8.54%
8	Rent arrears breach	607	8.43%
9	Remedy of breach	481	6.68%
10	Cross Application	473	6.57%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	4,170	69.97%
2	Termination/possession	2,582	43.32%
3	Refund Bond	2,357	39.55%
4	Compensation / Damages	1,760	29.53%
5	Outgoings	1,075	18.04%
6	Vacated more than 2mths - s 9	615	10.32%
7	Rent arrears breach	607	10.18%
8	Remedy of breach	480	8.05%
9	Cross Application	316	5.30%
10	Exemplary Damages	220	3.69%

	Tenant applicant: top disputes	#	%
1	Refund Bond	606	48.83%
2	Compensation / Damages	558	44.96%
3	Exemplary Damages	449	36.18%
4	Healthy Homes standards	354	28.53%
5	Failure to maintain	350	28.20%
6	Reduction of Fixed Term	245	19.74%
7	Quiet enjoyment	223	17.97%
8	Cross Application	157	12.65%
9	Moisture and drainage	138	11.12%
10	Bond not Lodged	128	10.31%