

# About Tenancy Services

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## Tenancy

This website provides information on your rights and responsibilities as a landlord or tenant. We also provide guidance on dealing with common tenancy issues.

If you have a dispute that you can't sort out together, we can arrange mediation to help resolve your issue. If you can not resolve it at mediation, we will refer you to the Tenancy Tribunal, which is managed by the Ministry of Justice.

Occasionally we have events for landlords and tenants, [subscribe to be notified and get news updates \(external link\) \(http://eepurl.com/biBlrL\)](http://eepurl.com/biBlrL).

## Tenancy Compliance and Investigations Team

Tenancy Services Compliance and Investigation officers monitor and enforce compliance with the Residential Tenancies Act 1986 (the Act).

If you are concerned about serious or ongoing breaches of the Act that affect vulnerable people, read about [what they do and how to contact the team \(http://mbie3.cwp.govt.nz/about-tenancy-services/compliance-team/\)](http://mbie3.cwp.govt.nz/about-tenancy-services/compliance-team/).

## Unit Titles

The website also provides information for body corporate members (owners of a unit title property) and for people living in a unit title property. We explain what you need to do to keep the body corporate running smoothly.

[Visit the Unit Titles section \(http://mbie3.cwp.govt.nz/uta/\)](http://mbie3.cwp.govt.nz/uta/).

## Ministry of Business, Innovation and Employment (MBIE)

MBIE provides a report called the New Zealand Housing and Construction Quarterly (NZHCQ) which analyses sector trends in the building, construction and housing sectors.

[Read the latest New Zealand Housing and Construction Quarterly report \(external link\) \(http://www.mbie.govt.nz/info-services/housing-property/sector-information-and-statistics/new-zealand-housing-and-construction-quarterly-nzhcq\).](http://www.mbie.govt.nz/info-services/housing-property/sector-information-and-statistics/new-zealand-housing-and-construction-quarterly-nzhcq)

MBIE makes a selection of raw data about bonds received available under a Creative Commons licence. This data comes from MBIE's tenancy bond database, which records all new rental bonds that are lodged with us each month.

[View the open data files on rent and bonds received \(external link\) \(http://www.mbie.govt.nz/info-services/housing-property/sector-information-and-statistics/rental-bond-data\).](http://www.mbie.govt.nz/info-services/housing-property/sector-information-and-statistics/rental-bond-data)